

Data Protection Declaration for users of the Biral ONE app in accordance with Article 19 RevDSG

Controller: Biral AG
Südstrasse 10
3110 Münsingen
Switzerland

Data protection consultant: Michael Goetz
Certified data protection officer TÜV
+49 (0) 2235 95959 12
michael.goetz@wimas.de

1. Processing purpose

The main purpose of data processing via the **Biral ONE app** is to enable Customer Services and the customer to create digital service reports and product reports. The digitalisation of these reports is intended to optimise internal processes (accounting, statistics, etc.). The following purposes are also pursued:

- Remote access to Biral products (remote support) where authorised by the end customer;
- Automatic reporting of product faults to Customer Services and;
- Provision of user administration for the service partners.

2. Legal basis

For the above purposes to be fulfilled, users are required to register for the **Biral ONE app** with their name, telephone number, password and e-mail address. The legal basis for the processing of user data is the legitimate interest of Biral AG as defined in Article 31(2a) of the Swiss Data Protection Act (RevDSG).

Automated profiling of users does not take place.

3. Recipients or categories of recipients to whom the data is transferred

We do not generally pass on any personal data to third parties unless this is mandatory due to legal regulations or absolutely necessary to fulfil an order. In this instance, data subjects will be informed unless they are already aware of this.

4. Data transfer to other countries

User data is not transferred abroad.

5. Retention period of user data and service reports

In principle, we erase user data when the purpose for which the data was collected no longer applies, e.g. when a user account is deleted or a contractual relationship is terminated, provided that there are no statutory retention obligations preventing erasure.

The reports based on the data are automatically deleted after 10 years.

6. Right of access by the data subject

In accordance with Article 25 RevDSG, all users of the **Biral ONE app** have the right to request information at any time regarding the personal data we hold about them. The right of access by the data subject applies to the following information:

- a. The identity and contact details of the controller;
- b. The processed personal data in unedited form;
- c. The purpose of the processing;
- d. The retention period for the personal data or, if this is not possible, the criteria for determining this period;

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- e. The available information regarding the origin of the personal data, if it was not obtained from the data subject;
- f. If applicable, the use of automated individual decision-making and the logic on which the decision is based;
- g. Where applicable, the recipients or categories of recipients to whom personal data is transferred, as well as the information defined in Article 19(4) RevDSG.

7. Right to data disclosure or transfer

In accordance with Article 28 RevDSG, all users have the right to request the controller to disclose the personal data they have provided in a commonly used electronic format.

8. Consent

If a declaration of consent has been obtained from users, the user can withdraw consent by notifying us accordingly with effect for the future.